

CycleSureUK Booking Conditions

Requirements

Applicants must read, understand and agree with all the following details. The word 'course' refers to any of the activities/rides provided. The words applicant/candidate refer to the person taking part in a course.

Applicants must be able to ride a cycle at a level matching the course they are booking. Those new to off road cycling or applying for a training course will be introduced to the required skills on suitable terrain.

Applicants accept that mountain/off-road biking can be a hazardous activity and applicants must follow instruction and guidance from the leaders. At any time that they feel unconfident or unable to ride a section they must stop and inform the leader. Applicants must accept that a leader may require them or the whole group to dismount and walk a section for safety reasons.

In the event of an accident or illness, leaders will provide first aid and/or call the emergency services as required. Applicants are required to provide emergency contact details for such eventuality.

Applicants should be over 18 or provide written consent from parent or guardian. Applicants under 18 will not be taken into licensable terrain unless accompanied by parent/guardian.

Applicants must provide a suitable bike in a serviceable condition, appropriate helmet, gloves and suitable clothing for the planned activity and weather conditions that might occur. For safety protection CycleSureUK reserves the right to decline to take a candidate who does not provide a suitable bike or associated equipment.

Applicants accept that neither CycleSureUK or any other interested party delivering the course or venue are liable for any damage, injury, loss or otherwise incurred as a result of or in connection with the activity.

If at any time during the course a candidate acts in such a way as to endanger themselves or others, has disregard for the Country, Mountain Bike or Highway Codes, disregard for the venue, public or parties providing the course, the provider has the right to remove the person from the course. In such case the candidate would forfeit the right to any refund in part or full.

Applicants should be sufficiently fit to complete the planned activity and agree to inform the provider of any medical conditions or other matters that the provider should know to ensure their safety and welfare and that of the group as a whole. Any late information must be declared at the start of the activity. Confidentiality will be assured.

Applicants are expected to make their own way to the meeting point of the course, which will be confirmed.

Courses of more than one day are not residential and candidates must make their own domestic arrangements.

Financial Details

Payment for the course should be received two weeks before the start date. If you are unable to do this then contact us immediately for a special arrangement.

Applicants booking through an official purchase order will be invoiced for the full amount for payment prior to or immediately after the course.

Cancellation

Where CycleSureUK are forced to cancel a booking/course due to unforeseen circumstances, a full refund or transfer to another course will be made by mutual agreement with the applicant. The provider does not accept liability for any loss, financial or otherwise resulting from the cancellation of a course.

Cancellation by an applicant will be subject to the following conditions: Written notice is required two weeks before the start date of the course. Cancellation within two weeks will not be refundable but an alternative date can be agreed. We will however, take due regard of extenuating circumstances.